

WARRANTY CONDITIONS

- The parts used in the system is under warranty for 2 years starting from the delivery date (two-year warranty). The product will be out of warranty in case of the system being used in a different manner or for a different purpose than it is intended, faults caused by the user or any intervention with the system by a non-authorized service or natural disasters such as landslide, avalanche, storm, cyclone, fire, lightning strike, flood, earthquake, extreme cold and excessive precipitation etc.
- Technical services and spare parts by the manufacturer are chargeable in case of out-of-warranty conditions.
- The systems that are purchased in our company are dynamic ones and are designed for shading and as wind breakers in outdoor locations. There may be water leakage in this type of systems in time due to usage or excessive precipitation. Maintenance and repair as may be required in such cases must be carried out by a Byart authorized dealer for a fee. Additional materials that are to be used together with the products from Byart Group (floor covering, furniture, electronic devices etc.) need to be suitable for use under outdoor conditions and made of water-resistant materials. The system should not be used to create a closed fixed area. Byart Group will not be held responsible for damages as may arise due to such usages.
- In order to ensure that water on the awning is properly discharged and that the system smoothly functions for a long period, the products need to be cleaned and maintained on a regular basis. Please visit our website to get detailed information in this respect. You may also get information from Byart personnel or our company whenever you need. For the products purchased from our company, repair and maintenance, which should be carried at least two times a year, must be performed by a Byart authorized service. In case of any repair and maintenance by non Byart personnel, the products will be out of warranty.
- In order to ensure that the systems smoothly function after the expiration of the warranty period, maintenance must be performed on a regular basis for at least two times a year for a fee. It is the responsibility of the dealer and/or the end-user to ensure that this maintenance is performed by a Byart service. It will be the responsibility of the end-user for any pecuniary and non-pecuniary losses as may arise due to the failure to perform maintenance on a regular basis during both the warranty period and after the warranty period.
- It will be the responsibility of the dealer and/or the end-user to discharge rainwater as may be accumulated on the system by means of being leaked through the gaps or hit on the exterior walls of the building; Byart Group will not be held responsible in this respect.
- Byart will not be held responsible for any damages and leakages as may occur due to heating systems, glass systems, lighting systems etc. as may be subsequently constructed by third parties appointed by the dealer or the end user on the systems installed by Byart. In case it is found that such systems are constructed in this manner without a written approval of Byart Group, the system will be out of warranty.